

clydebank housing association

Scottish Secure Tenancy Information Leaflet in English

This information is about your rights as a tenant

This is for everyone who rents their house from the council or from a housing association. You are the tenant.

Your landlord is: Clydebank Housing Association

Both of you have signed a tenancy agreement about this.

A tenancy agreement is a legally binding contract.

Ask your landlord for a copy of the Tenant's Handbook.

Things you must do

You must pay your rent – but you may get help.

You must let people come into your house to do repairs.

Remember if someone comes to your door, do not let them in until you are sure you know who they are!

You must take care of your house and garden.

Things you must not do

You must not disturb your neighbours.

You must not move away without telling your landlord. You must not move away without giving 1 months notice

What to do if you have a problem:

If you have a problem you can talk to your landlord.

If your neighbours annoy you, you should tell your landlord.

If the landlord does not sort out the problem you can complain.



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Your landlord must tell you how to complain.

Things your landlord must do Your landlord must do repairs.

Your landlord must consult you before he puts up the rent.

Your landlord must stop unacceptable behaviour by other tenants.

Things to ask your landlord before you sign Can I keep a pet?

Can I have other people living in my house?

Can I swap my house with someone else?

Which things will he repair?

Can I buy my house?

What happens to my house when I die?

Moving out

If you want to move out you must let your landlord know. You must give notice.

If you keep the rules you can live in your house as long as you want.

Can my landlord put me out of my house?

The landlord can only make you move out if you break the rules.

He has to take you to court to put you out.