

Tenant Conference 2009

We held our fifth annual Tenant Conference on Tuesday 6 October in Centre81 in Whitecrook, which we own and manage.

The event was open to all tenants, who could attend workshops of their choice including 'Home safety' by Strathclyde Police and Strathclyde Fire & Rescue, 'Our 30-year repair plan for your home' and 'Our joint anti social behaviour policy' by our staff and 'Skills for work and confidence' by Caos (Community Arts, Open Space).

Stalls were also available from the organisations shown on the right, which we thank for their participation.

Many of the workshop hosts and stallholders operate services from Centre81 so not only did the 30 tenants who attended get the opportunity to tour the Centre but also to meet the agencies working in partnership with ourselves or others to benefit the local community.

Communications Officer, Sinead Boyle, said of the event, "Our Director, Fiona Webster, drove many of our tenants home in one of our electric cars". She continued, "This, along with the fact most of our Senior Staff and other staff were available all day, goes to show how accessible our staff are to tenants".

Tenant, Mrs Dunsmore of Radnor Park, said, "I thoroughly enjoyed the tenant conference".

The new format was brought about to try to include those tenants who worked or could not commit to an all day event. However, both staff and tenants found the previous format worked better so we'll take that on board for future conferences.



Clockwise; Strathclyde Fire & Rescue with Strathclyde Police; staff provide a warm welcome to tenants; staff give out information; staff hand over free bulbs