



# Applicant Update

Our Housing Applicants' Newsletter

This is the current version of our Housing Applicant newsletter. We hope you find the information contained in it useful while you remain on our waiting list.

Please contact us if you have any suggestions for improving this newsletter or if you need it in any other format, for example, large print or on audio CD.

## What your points level currently means...

0 points	You have no defined housing need and it is very unlikely we will be able to offer you housing.
1 to 9 points	You have low points and it is unlikely we will be able to offer you housing.
10 points or more	Depending on your choices, we may be able to offer you housing at some point in the future.

## Our property turnover

We have 1,073 properties. Last year 98 became vacant and were let to people on our waiting list. The average points total required to get a property was 12. We had 695 people on our housing list.

## Housing Checklist

Have you thought of everything you need to do to move house?

- Are you prepared to move quickly?
- Can you afford to pay the rent?
- Can you afford to pay your Council Tax?
- Can you afford to furnish, heat and pay for electricity in your home?
- Are you happy with the choices made in your application?
- Have you told us everything about your circumstances?

## Up to date information?

Please make sure you keep us up to date about who is living in your house, your contact details and your address. Please do this as things change but also complete and return the annual review form we will send you, so that you stay on our housing list.

## SPOTLIGHT ON... RADNOR PARK

- Spacious 2 bedroom flats
- Available to single persons, couples and families\*
- Spectacular views
- Low-cost heat & hot water
- Major improvements
- Dedicated caretakers
- Free on-site laundries
- Close to local amenities

Contact your Housing Assistant to add Radnor Park onto your areas of choice.

\* not suitable for children under 12



# Applicant Update CONTINUED

## PAYING RENT

If you become a tenant you will require to pay rent, normally monthly.

Our current average rents including service charges are:

1 bedroom: **£254.99**    2 bedroom: **£267.44**  
3 bedroom: **£334.50**    4 bedroom: **£397.92**

You may get help to pay your rent from Housing Benefit/Universal Credit and we can help with the forms at the sign up appointment.

There are many ways to pay:

- by Direct Debit
- by cheque
- by swipecard(which we provide):
  - at a payment outlet (using cash or a debit card)
  - over the telephone (using a debit card)
  - over the internet (using a debit card)



We own and manage Centre81 in Whitecrook and thanks to the Scottish Government's People and Communities Fund we regularly run **free** IT classes, confidence building classes and keep fit classes. We also run employment and educational courses. To book call Ali or Jean on 0141 533 7070.



Visit our Facebook page or [www.clydebank-ha.org.uk/centre81.html](http://www.clydebank-ha.org.uk/centre81.html)



**CENTRE81, 2-16 BRAES AVENUE, CLYDEBANK G81 1DP**

## Happy with the way you have been treated by us?

If so, great! But if not, don't hesitate to contact Sinéad Boyle or Sharon Keenan at our office to discuss. A copy of our customer care policy is available on our website or from the office

## Your Housing Options

As well as waiting to be rehoused by us, there are other options you may wish to consider...

**Shared Ownership** Shared ownership is a part-buy part-rent solution to owning your own home. We often have shared ownership properties for sale. Contact the office to be added to the notification list.

**Other Landlords** There are other landlords in West Dunbartonshire. Their telephone numbers are:

Cube Housing Association:	01389 710544
Dalmuir Park Housing Association:	0141 952 2447
Faifley Housing Association:	01389 877924
Knowes Housing Association:	01389 877752
Trafalgar Housing Co-operative:	0141 952 4676
Cordale Housing Association:	01389 721216
Bellsmyre Housing Association:	01389 765179
Dunbritton Housing Association:	01389 761486
Link Housing Association:	0845 1400100
West Dunbartonshire Council:	01389 737000

**Mutual Exchange** We operate a mutual exchange register for tenants who reside locally and wish to swap homes. The register is available to view at our office.

**Homeswapper** If you are a tenant of a member of Homeswapper, an internet based online home exchange service, you can look free of charge for other tenants to swap with throughout the UK: [www.homeswapper.co.uk](http://www.homeswapper.co.uk)

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