Clydebank Housing Association Ltd

To: Management Committee

From: Sinéad Farrell, Communications Officer

Subject: Tenant Participation Strategy Review

Meeting: 29 October 2019 Date: 23 October 2019

Please find enclosed the above for review. The Strategy was last approved by the Management Committee in September 2018.

Background

A Tenant Participation Strategy is required under Section 53 of the Housing (Scotland) Act 2001. The Housing (Scotland) Act 2010 refocussed but does not supersede the Tenant Participation obligations of the Housing (Scotland) Act 2001.

Changes

For your information, the items that have been updated during the review of the 2018 edition are as follows:

- Tenant Satisfaction survey results referred to throughout
- Photos and copies of publications throughout
- At a Glance figures
- Direct mailing examples (page 5)
- Radnor Round Up changed from regular publication to ad-hoc
- Recent examples of tenant participation updated (page 8)
- TPAS Scotland address updated (page 14)
- Housing Services Sub-Committee meetings changed to guarterly (page 15)
- Removal of repetition of bodies we are registered with (page 15)
- Publication details and quote from Guide to Successful Tenant Participation update (page 17)
- Registered Tenants Organisation details updated (page 22)
- Addition of tenant panel as option to get involved (page 27)

One material change I wish to highlight is a proposed change of Annual grant funding to groups. It was requested by our Registered Tenants Organisation that we review the current annual funding to allow for a small increase. This does not change the Start Up Grant.

As the funding structure has remained unchanged since Edition 2 of the Strategy in March 2004, I have no hesitation in recommending a small increase as detailed and it has been confirmed by the Head of Finance & Corporate Services that this can be easily accommodated within budget parameters for our Registered Tenants Organisation in 2019/2020 (c. £1284 per current, £1401.60 per proposed).

	Existing	Proposed
Annual Grant	£400 + £2.00 per tenant	£400 + £2.30 per tenant
	for 0-250 tenancies	for 0-250 tenancies
	represented	represented
	£500 + £2.00 per tenant	£500 + £2.30 per tenant
	for 251-500 tenancies	for 251-500 tenancies
	represented	represented
	£600 + £2.00 per tenant	£600 + £2.30 per tenant
	for 501+ tenancies	for 501+ tenancies
	represented	represented

It is recommended that the enclosed Strategy be adopted by the Management Committee as presented.