

## **CARETAKING SERIVCE**

We apologise for any inconvenience but unfortunately, at present, we are only able to provide a reduced caretaking service.

The revised service will operate Monday to Friday from 8 a.m. till 4 p.m. (with lunch hours during this period for staff).

You should continue to use the following numbers to contact a member of the revised caretaking team:

John – 07875 379176 Charlie – 07875 380183 Jim – 07875 380125

Please note that it may be different members of staff who answer these numbers.

You can also contact the maintenance team by leaving a voicemail message on 0141- 941 1044 or emailing <a href="maintenance@clydebank-ha.org.uk">reactive.maintenance@clydebank-ha.org.uk</a>

## PLEASE REMEMBER THE SOCIAL DISTANCING RULES IF YOU COME INTO DIRECT CONTACT WITH ANY OF THE CARETAKING TEAM

## **WATER HYGIENE**

As we have been unable to carry out the usual random checks in individual flats, can you please ensure that any taps, which haven't been used for a period of 7 days, are run for 5 minutes before use.

If you are having any problems with water temperature, please use the above numbers or email to let us know.

Thanks for your patience and assistance.

Alison Macfarlane Housing Service Manager Clydebank Housing Association

25 March 2020