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<u>ACTION</u>	Present:		Ms D. Smith Mr J. Calderwood Mrs K. Tennant Cllr M. McNair Ms. L. Breeze	Elected Member (Chairperson) Elected Member Elected Member Co-Opted Member Casual Vacancy
			Quorum required: 4 mer Quorum achieved: Yes	mbers (excluding co-opted)
	In Attendance:		Mr J. Farrell Ms A. Macfarlane	Head of Housing Services Housing Services Manager
	1.	<b>Apologies</b> Apologies w	ere received from Mr J. O'[	Donnell.
	2.	•	<b>n's Remarks</b> no remarks from the Chairp	person.
	3.		arried over from last meet o business carried forward.	-
	4.	<b>Correspond</b> There was n	<b>lence</b> o correspondence.	
	5.	<b>Declaration</b> There were	of interest no declarations of interest r	nade.
	6.	review of the to take acco	e policy, which was approve unt of updates received from the Sub-Committee who	d the Sub-Committee that a ed in January 2020, was required m EVH/ACS. The changes were unanimously approved the
	7.	The Housing policy was b particular it r The Housing	eing updated to take account now includes reference to the services Manager also ad the policy, had been update	d the Sub-Committee that the int of current guidance and in he relevant Charter outcomes. Ivised that the Lettable Standard, ted to reflect and expand on
		•	scussion on the revisions, t the Sub-Committee.	he policy was unanimously

<u>ACTION</u>	
	8. Major & Cyclical Repairs Update
	The Housing Services Manager ran through the major repairs report and the following was noted/agreed:
	<ul> <li>Bathrooms (Linnvale) – the contract is now complete, final numbers to be confirmed and satisfaction surveys to be issued to tenants.</li> </ul>
	<ul> <li>Rewiring – tenders have been received and evaluated by our consultants, NBM. Further clarification has been sought on the pricing structure submitted by the lowest tenderer.</li> </ul>
	<ul> <li>Smoke/heat alarms &amp; carbon monoxide detectors (lots 1 &amp; 2) – an email poll was carried out of Committee members to request approval to include the additional costs of installing the Gateway Smartlink systems to both lots. The decision to approve these costs/installations was ratified by the Sub-Committee.</li> </ul>
	<ul> <li>All other updates within the report were noted by the Sub-Committee.</li> </ul>
	The Housing Services Manager ran through the cyclical repairs report and the following was noted/agreed:
	<ul> <li>Water pumps &amp; tanks – recommendation to submit a call-off through Scottish Procurement Alliance framework for water systems testing (legionella) approved by the Sub-Committee. Further recommendation to award pump maintenance to current contractor, GOC Engineering, at annual cost of c£2,500 approved by the Sub- Committee.</li> </ul>
	<ul> <li>Gas maintenance &amp; servicing – recommendation to submit a call off through Scotland Excel framework. Current contractor, City Technical Services, is on framework and if pricing percentage increase is value for money/in line with budget to appoint them through framework. This was approved by the Sub-Committee.</li> </ul>
	<ul> <li>Testing of dry risers – recommendation of a direct award to GOC Engineering for the year 2020/21 at an annual cost of c£6,000. This was approved by the Sub-Committee.</li> </ul>
	<ul> <li>Testing of fall arrest &amp; fire systems – recommendation of a direct award to Spie Scotshield for the year 2020/21 at an annual cost of c£3,500. This was approved by the Sub-Committee.</li> </ul>
	<ul> <li>Communal ventilation fans maintenance – recommendation of a direct award to The Ventilation Expert for the year 2020/21 at an annual cost of c£5,000. This was approved by the Sub-Committee.</li> </ul>
	<ul> <li>Unvented hot water cylinders services – recommendation to include in gas maintenance contract at an annual cost of c£4,000. This was approved by the Sub-Committee.</li> </ul>
	<ul> <li>Servicing of bi-fold doors at Cart Street – recommendation of a direct award to McInnes Construction for the year 2020/21 at an annual cost of c£6,500. This was approved by the Sub-Committee.</li> </ul>
	<ul> <li>Open space maintenance contract – contract being advertised on Public Contracts Scotland but unlikely to be in place for 1 April 2020. Recommendation to extend current contract with Averton until procurement process completed. The Sub-Committee agreed an</li> </ul>

ACTION		
<u></u>		extension till 31 May 2020 and would further extend to 20 June 2020 if required.
		• All other updates within the report were noted by the Sub-Committee.
	9.	Tenancy Sustainment Policy
		The Head of Housing Services ran over the policy issued prior to the meeting, with the following points noted or raised:
		<ul> <li>It was highlighted that this policy linked together how CHA would monitor tenancy sustainment and provide support to the tenants who require it. These aspects had been missing from the previous policy which only listed the different types of tenancy sustainment issues without any means of monitoring and/or addressing.</li> <li>The reports which will supplement the policy will be presented from quarter 1 of the next financial year, with monitoring starting from 1 April 2020.</li> </ul>
		The remainder of the policy was noted with no further questions asked. The policy was unanimously approved.
	10.	2019/20 Quarter 3 Section 5 Homeless report from WDC
		The Head of Housing Services ran over this for information only report. No questions were asked or points raised.
	11.	Rent Policy Consultation Breakdown
		The Head of Housing Services ran over the report issued prior to the meeting, with the following points noted or raised:
JF		• Committee members commented that this breakdown of information was really useful and gave a clear picture of how tenants from different areas were thinking. It was agreed that this information be included in the rent policy from January 2021.
	12.	Staff Member Offer of Tenancy
		The Head of Housing Services ran over this for information only report.
		No questions were asked. It was noted that the offer had been agreed
		via an email poll conducted on 20 February 2020, with 6 Management Committee members having agreed the offer.
	13.	Radnor Park Cage Area Recommendation report
		The Head of Housing Services ran over the report issued prior to the meeting, with the following points noted or raised:
JF		• A discussion took place on ensuring that concrete health and safety procedures to protect staff and residents were outlined in full prior to any decision being made. In particular access, monitoring and tenant's having to sign an agreement. It was agreed that a procedure

<u>ACTION</u>		outlining how these health and safety matters will be addressed be presented for discussion at the next HSSC meeting.
		The remainder of the report was noted, with no further questions asked.
	14.	<b>2019/20 Quarter 3 Universal Credit Report</b> The Head of Housing Services ran over the report issued prior to the meeting, with the following points noted or raised:
JF		• Analysis of next quarter's figures will indicate whether the increase in Universal Credit arrears in quarter 3 was a one off event or whether this is a new trend. Arrears actions will also be outlined in the end of year arrears management report which will be presented at the next HSSC meeting.
		No further questions were asked or points raised.
	15.	West Dunbartonshire Council Allocations Nomination Agreement The Head of Housing Services ran over the revised agreement issued prior to the meeting. No points were raised or noted and the agreement was unanimously agreed.
	16.	Training session – Major & Cyclical Repairs Report A short training session was held on the above, with the following agreed:
AM		<ul> <li>HSSC members should challenge any information that they do not feel has a satisfactory explanation.</li> <li>Particular attention should be paid to timescales and ensuring that valid reasons for delays etc. are documented and accurate.</li> <li>To assist, the format of the reports will be changed to include columns for: <ul> <li>Start date</li> <li>Target completion date</li> <li>Whether within or outwith target</li> <li>Information on Impact on tenants if outwith target</li> </ul> </li> </ul>
		The above should allow clearer information and reduce the text currently in the comments box. Going forward, the text in the narrative box will only include information on any delay reasons etc.
		This training subject will be revisited at the next meeting to go over the improvements.
	17.	<b>Date and Time of Next Meeting</b> It was agreed at the request of the Sub-Committee that, if possible, a 5.30pm or 6pm start for future meetings be scheduled, so long as this suited all members.

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<u>ACTION</u>	The next meeting is scheduled for 21 April 2020 with a 5.30pm start.
	Meeting closed
	APPROVED
	PROPOSED
	SECONDED
	JF/AM 11/03/2020