# Clydebank housing association

#### **About Us**

Clydebank Housing Association (formerly Central & East Clydebank Housing Association, up to June 1989) was established by local residents in 1984 and working in partnership with the Housing Corporation (latterly Communities Scotland then Scottish Homes) and with the Local Authority, set out to improve housing and regenerate the central and east areas of the town. The Association was registered with the Housing Corporation in January 1985 and celebrated 35 years of achievements in 2020.

We are a community based "not for profit" organisation and a registered Scottish Charity (Charity no SC033962). We are committed to community control. Our policy is to encourage tenants and other customers to become members of the Management Committee and to take an active part in the running of the Association.

In the earlier years, our development work concentrated on the modernisation of the Tenements in the town centre. When this work was finished, we embarked on a programme of new building to provide more new houses and flats for rent and for shared ownership.

In 1999, we acquired over 750 houses in Clydebank from the previous landlord, Scottish Homes, increasing our stock to over 1100 houses and flats, catering for all types of people including the elderly, disabled people and those with special needs.

As at 31 March 2020, our housing stock totalled 1,168 units including 40 Shared Ownership

units. In terms of size, we are currently the largest of eight, community based Housing Associations in West Dunbartonshire and we employ 39 members of staff (FTE 33) including 32 permanent and 6 temporary members of staff, 3 caretakers who service our multi-story flats at Radnor Park, 4 members of staff who service our wider role project at Centre81 and 2 office cleaners.

## As an Employer

As we grow, diversify and offer an increasing number of wider role activities, our role as an employer becomes more significant. We are committed to equal opportunities, are a "disability confident committed employer" and our track record in staff training and development earned us "Investor in People Gold" again in 2018 and "Investor in Young People Gold" status for the first time in April 2015. Clydebank Housing Association was first accredited by Investors in People in October 1996 and has now maintained commitment to the standard longer than any other Scottish Housing Association. Our re-assessment to IIYP accreditation is due in early 2020 but has been delayed due to Covid-19.

#### **Our Wider Role**

Our wider role is where we aim to improve the social, economic and environmental circumstances of the community in which we operate. Please see our Wider Role leaflet for more information. We have 3 main wider role projects at present:

- Clydebank Social Economy Centre
- CHA Power Ltd
- Centre81

#### At a Glance at 31/03/20

1, 126
homes for rent

Providing homes in Clydebank since

1985



Registered
Tenants
Organisations
- Radnor Park
Multis Tenants
and Resident
Association & La
Scala Tenants
Association

Factor to

o w n e r occupiers

40 shared ownership

841
waiting
list
applicants

03%

90 /0 of tenants satisfied with our overall service 91
new tenants
welcomed in
the year

One Tenant Panel



# Clydebank Housing Association

# Memberships

- Scottish Federation of Housing Associations (SFHA)
- Chartered Institute of Housing Scotland (CIH)
- Employers in Voluntary Housing (EVH)
- Tenant Participation Advisory Service (TPAS)
- Homeswapper
- SHARE
- Scotland's Housing Network (SHN)
- Glasgow & West of Scotland Forum (GWSF)
- Scotland Excel
- Scottish Procurement Alliance

## Registrations

- OSCR (Scottish Charity No. SC033962)
- Scottish Housing Regulator (No. HAL 86)
- Scottish Government as a Property Factor (No. PF000231)
- Industrial and Provident Societies/FCA (No. 2191RS)
- Information Commissioner's Office (No. Z6043444)



Please do not hesitate to contact the our Communications Officer if you'd like any more information.

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# Clydebank Association

This leaflet provides a brief summary of Clydebank Housing Association and how we are run.

