

Spotlight on Centre81

Funding success, fitness classes, new room for hire and more!

Read more on pages 16-19

Pavillion Court Officially Opened

18 much needed new homes for social rent.
Read more on page 8


Easter Party
Thursday 13th April 2023
1-3pm
Free Entry

SCAVENGER HUNT
MUSIC
Easter Arts & Crafts
Food & Refreshments
Bunny Hop Race



All children under 16 must be accompanied by an adult or have a consent form completed on the day or prior to the event at Centre81.

This issue in pictures



Car-Sharing Initiative Launches

Co Wheels has launched a car club at Queens Quay.

Page 5



Prize Winners!

Two lucky winners collect their £90 grocery vouchers.

Page 7



Long Service Staff Member Retires

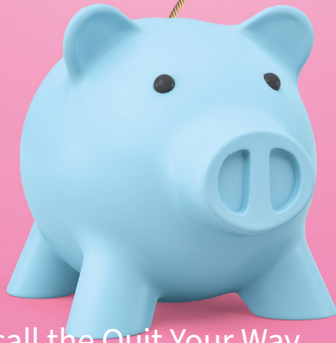
We bid a fond farewell to Catherine Banks.

Page 13

SMOKING BURNS YOUR MONEY

QUIT
YOUR
WAY
with our
support

AS WELL
AS YOUR
CIGARETTES



For support to quit, call the Quit Your Way team on 0800 916 8858 or use the link details below, search your postcode and 'click to be contacted' on your nearest stop smoking service: <https://bit.ly/3z7orC7>.

Free Period Products are available at our office.



Clydebank Housing Association in conjunction with West Dunbartonshire Council is committed to tackling period poverty – Funded by The Scottish Government.

Simply contact Fiona Campbell, Tenancy Sustainment Officer, drop in and pick up what you need. Don't worry, you won't be asked any awkward questions.



Pop in or contact Fiona by email, fiona.campbell@clydebank-ha.org.uk, or on 0141 941 1044.



Rent & Service Charge Increase 2023/24

As part of our annual budget-setting process, we consulted with our tenants, sharing owners and tenants group on the rent increase options for 2023/24.

Following consultation, our Management Committee agreed that we will apply a rent increase of 3.0% across all rents from 28 March.

Unfortunately, having been held with no increase for the last few years, our service costs have had to increase for 2023/24 in line with increased charges from contractors and energy suppliers. Tenants will now pay £6.01 per month for common grounds maintenance (up from £5.18), and £11.01 per month for common electricity (up from £7.84). Please note

that not all tenants are subject to these charges. Please check with the office if you are unsure if these charges apply.

Tenants were individually consulted and offered a choice of 3 rent options: 3%, 4% and 5%. Of the 160 who responded, 69% chose

option 1. Thank you to all residents who participated in the rent review consultation.

The increase will allow us to continue to deliver all management and maintenance of properties at current levels, as well as continuing to ensure that we offer amongst the lowest rent charges in West Dunbartonshire.

Our Head of Housing Services, Joe Farrell, commented, "We have worked as hard as we can to keep all required rent and service charge increases to the absolute minimum during these

difficult times. Unfortunately, like everyone else, we have been faced with a significant and ongoing increase in costs, however, we are satisfied that the required increase of 3% allows us to continue to manage and maintain homes, whilst offering rents at amongst the lowest levels in West Dunbartonshire. We are committed to ensuring value for money for all of our tenants and offering them as much help as possible in sustaining their tenancy during this period of financial instability".

A £150 donation has been made to West Dunbartonshire Community Foodshare for the responses received.



Tenancy Support

Don't suffer in silence. We can help.

Fiona Campbell, our Tenancy Sustainment Officer, can help you with support or advice on any issues you are experiencing regarding your tenancy. Contact Fiona by email, fiona.campbell@clydebank-ha.org.uk, or on 0141 941 1044.

One of our new tenancy sustainment initiatives is to provide cleaning and toiletry products to those who need them. Contact Fiona in confidence.



Toiletry pack



Cleaning pack

Warm Hubs in West Dunbartonshire



We have listed below some warm hubs where people can go to keep warm and access free tea, coffee and hot food*.

The 'warm hubs' let you get out of the house into a warm safe space and have some company around you. You can attend these spaces with the assurance that you do not need to discuss your own personal circumstances and you will have the opportunity to access support if you so wish.

Monday-Friday 12pm - 4pm

Old Kilpatrick Food Parcel
Unit 5 OKFP Hub, Station Road
Industrial Estate, Old Kilpatrick G60 5LP

A warm hub providing a bowl of soup, hot drinks, sandwiches, and there are daily specials too.

Wednesdays 10am - 2pm

Kilbowie St. Andrew's Parish Church 12 Melfort Avenue

Providing a warm hub. Tea, coffee, soup and company.

Wednesdays & Fridays 11am - 2pm

Dalmuir Barclay Church, 1 Durban Avenue, Dalmuir West

Providing a warm hub, tea, coffee, cake, and soup, hot meals.

Thursday to Friday 12pm - 2pm

Awestruck Academy
36 Sylvania Way South, Clydebank G81 1EA

0141 435 7116

Providing a warm hub, including free soup and a sandwich.

Cosy Afternoons at Centre81

We were delighted to welcome people to our cosy afternoons at Centre81 every Friday from November to March.

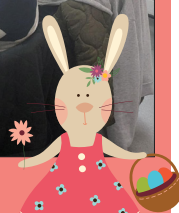
We welcomed over 400 people to our Cosy Afternoons at Centre81. Each Friday we provided free soup, tea/coffee, biscuits, magazines, newspapers and of course company. We will definitely consider running these again from the Autumn as feedback has been really positive.

The sweet treats were enjoyed by all



Centre81

We finished up on 31st March with an 'afternoon tea'



Welfare Rights Service

We offer our tenants a Welfare Rights Service through the Citizens Advice Bureau.

Please contact us and we can make a direct referral to the Citizens Advice Bureau for any welfare rights or benefits assistance:

E: housingmanagement@clydebank-ha.org.uk
T: 0141 941 1044



CHA Power Price Review 2023/24

The CHA Power Ltd Board reviewed the heat and hot water charge for 2023/24 at their meeting on 28 February 2023 and in consideration of estimated projections for the year ahead and a significant increase in gas costs over the past 12 months, the Board has decided to increase the weekly cost to customers from 1st April 2023.

The weekly charge to customers will increase from £11.95 per week to £13.07 per week (now £56.65 per month). Even with this proposed increase, it is upheld that CHA Power customers are still benefiting from affordable running costs for unlimited heat and hot water and the Board feels it is important to support tenants through the current fuel crisis and cost of living increases.



Rent Payments

We know money is tight – but paying your rent should be No.1 on your list.

It keeps the roof over your head. Don't risk losing your home because you've missed rent payments.

Direct Debit is our preferred method of paying your rent and is hassle free. Lots of our customers already pay their rent by Direct Debit. Once you have set up a Direct Debit, your payment will come off your bank account on a date and at a frequency that suits you. If you don't have a bank account, we can help you.

Everyone that signs up for a Direct Debit before the end of May 2023 will be entered in to a prize draw for a £50 voucher!

If you are worried about your rent, let's talk. Please call us on 0141 941 1044.

Our friendly and helpful staff are on hand to provide expert support and advice no matter your circumstances. Talk to us, we can help you pay off rent arrears in full with a repayment plan you can afford.



£50 Prize Draw!

Everyone that signs up for a Direct Debit before the end of May 2023 will be entered in to a prize draw for a £50 voucher! Read more above.



Homeless Project Scotland

We recently provided a £50 donation to the Homeless Project Scotland to assist them with purchasing items to provide food for those needing it.

Our Donations Policy allows us to support charities with similar aims and objectives to our own.

Donation Thanks



West Dunbartonshire Community Foodshare thanks us for providing £1,150.

Through our World Kindness Day activities, we were able to contribute £1,000 to WD Community Foodshare. We also provided £150 for rent consultation responses received. We are pleased to be able to support this worthwhile organisation.



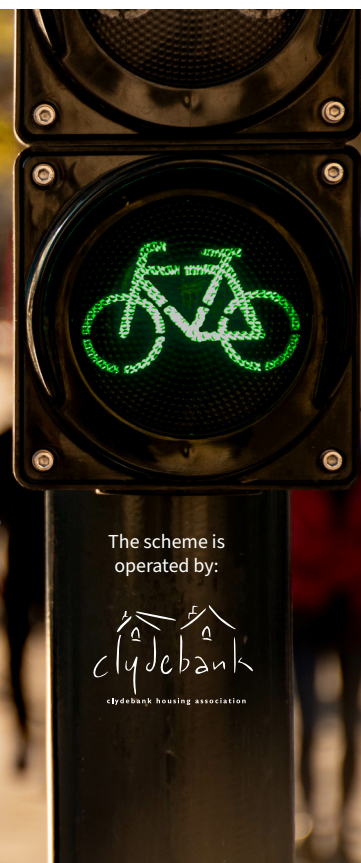
Free Bike Hire Scheme for Queens Quay Tenants!

Fill in our online form at www.clydebank-ha.org.uk/community/bike-hire-scheme/ or email info@clydebank-ha.org.uk for more info.

West
Dunbartonshire
COUNCIL

clydebank
clydebank housing association

Loretto
Housing



Car Club Launches at Queens Quay



Hire an electric car by the hour with this car-sharing initiative.

Co Wheels has launched a car club at Queens Quay. All of our residents can access this service!

We have been provided with a promo code for our residents to use to join free (£25 normally): FREEJOIN25. This also gets users who join online at www.co-wheels.org.uk, or who download the Co Wheels App and join, £25 of free driving credit added to your account!

Insurance is included in the hire fee and the hires are available to anyone over 19 with at least two years of a full licence.



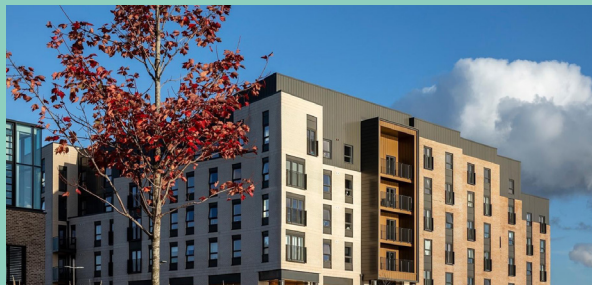
Councillor Johal, Councillor McIlhill, Lynette Lees, our Chief Executive, and Councillor Oxley join Tony Archer of Co Wheels for the launch

Queens Quay Visit

Cabinet Secretary Shona Robinson MSP visited the new Queen's Quay Development in February.

The Cabinet Secretary said, "It is fantastic to see first-hand the completion of these 146 affordable homes in Clydebank and hear about the positive impact they will have on the lives of residents."

Lynette Lees, our Chief Executive, said, "We're delighted to have worked with our partners at Loretto and West Dunbartonshire Council on this prestigious new development in the heart of our town. We are grateful to the Scottish Government and our lenders, CAF Bank, for their financial support to enable the provision of our 37 much-needed homes for rent which are a welcome addition to our housing stock."



Our Senior Staff, Management Committee members, Councillors and funding and build partners joined Shona Robinson MSP



**HOMES FOR
SCOTLAND**
AWARDS 2023
FINALIST

News Just In!

We were delighted to recently hear that our Queens Quay partnership development was shortlisted as a finalist for Large Development of the Year at the Homes for Scotland Awards. We'll know in May if we've been successful!

Dalton Avenue Improvement

We recently had a handrail installed at Dalton Avenue following tenant feedback.

We ordered the handrail in June but due to galvanised steel issues it was only installed recently.

We value tenant feedback and use it to improve our communities where possible.



Your Tenant Portal!

A great new way we can communicate with each other about your tenancy...

Through the portal you can:

- Report repairs
- Check your rent account
- Get a rent statement
- Access important information from CHA, e.g. newsletters, surveys, consultations etc.
- Keep us up to date with your details and circumstances

The portal link is:

<https://live.clydebank-ha.org.uk/HomeMaster/Login.aspx>



Y Sort It mentoring

"Hi, my name is Callum and I am the Intandem Coordinator at Ysortit Youth Organisation in West Dunbartonshire. We are a mentoring service for young people aged 8-14 years old who are 'Looked After at Home' or who are in 'Kinship Care'.

"We are currently recruiting for volunteer mentors aged 18+ to be matched with a young person. This would involve taking them out for a couple of hours each week and taking part in different activities in the local community. All activity/transport costs are covered by Ysortit. This a great opportunity to get experience in working with young people, be a positive role model and help shape the future of the younger generation.

"If this sounds like something you would like to be involved in please get in touch on 0141 941 3308, or email callum@ysortit.com."



Prize Winners!

ChitChat 90th Edition competition!

To celebrate the 90th edition of ChitChat in December, we held a competition for two residents to win a £90 grocery voucher.

All of the entries who correctly found the friendly Polar Bear and Reindeer on pages 2 and 5, were entered into a draw and Charles McBrearty and Lorraine Hefford were picked at random as the lucky winners. Both were delighted to pop in and collect their voucher.

Well done to Charles and Lorraine!

Charles collect his £90 voucher



Lorraine collects her £90 voucher



Interested in getting involved in health research?

The need for health research is essential so new treatments can be developed for conditions such as asthma, cancer, dementia, heart failure and mental health issues. The Scottish Health Research Register and Biobank, is a register of people aged 11 years and over, who are interested in helping health research and being contacted by SHARE if a relevant health project becomes available.

For more information or to sign up visit www.registerforshare.org.



Coffee and Chat with our CEO

Lynette's next monthly dates for being out and about, chatting to you about issues you have with your tenancy or about anything you want to chat about regarding our local communities are:

Tuesday 25th April
11am-12pm
Radnor Park Church Hall

Tuesday 30th May
11am-12pm
CHA Office, 77-83 Kilbowie Road

Tuesday 27th June
11am-12pm
Centre81, Braes Avenue, Whitecreek





Pavillion Court Officially Opened!

Pavillion Court, our £3.2m, 18 home social housing development has officially opened and all of the new tenants have moved in.

On Tuesday 7th March, our new development was opened by Councillor Gurpreet Johal and Councillor Sophie Traynor. The development was funded by CAF Bank private loan finance and Scottish Government housing grant.

The development consists of:

- 6 one bedroom flats, 2 of which are wheelchair accessible
- 12 two bedroom flats

Lynette Lees, Chief Executive of Clydebank Housing Association, said, "Our Management Committee is committed to increasing its affordable rented housing stock for the benefit of current and future tenants, so it's wonderful to see this project completed."

The development brings high-quality, affordable housing to the area, but has also helped secure the long-term future of Clydebank Bowling Club – a trusted and important part of the local community.

Read more in our press release available here:

www.clydebank-ha.org.uk/cha-news/press-releases/

Great Turnout for Window Events

It was great to see so many tenants of Leven View, Lomond View and Lennox View recently at our 2 information events.

Tenants of Leven View and Lomond View were welcomed along to Radnor Park Church Hall on 2nd February and tenants of Lennox View were welcomed on 15th March to discuss the ongoing window replacement contract and access arrangements.

Tenants also met a range of staff at the events including new staff members Angela, Kate and Donald. Staff were on hand to offer advice and all enjoyed a chat and bite to eat.

Other block events coming soon!



Radnor Park - Exit Door Checks



We would ask tenants to regularly check the following exit doors leading out from their flat are opening easily and operating correctly:

- Emergency exit door leading from the bedroom onto the common balcony
- Slatted door leading from the common balcony off the bedroom, onto the corridor next to stairwell (only if applicable to your flat)

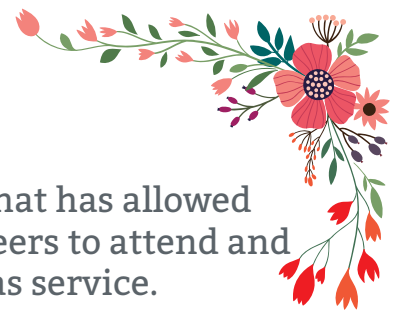
Please report any faults you may find to our maintenance department so we can arrange for any necessary repairs to be carried out.

Common Blocked Drains



Please only put toilet tissue down the toilet, and ensure wet wipes go into the bin. Many wipes contain plastic, meaning they don't break down in the sewer causing blockages. This is harmful to the environment and local wildlife so it's something to be mindful of. If reoccurring blockages occur this could become a rechargeable repair, so please be considerate of your neighbours.

Gas Servicing



Thank you to everyone that has allowed access for the gas engineers to attend and carry out your annual gas service.

Social landlords are required in law to maintain gas fittings and flues in a safe condition for tenants and to carry out safety checks for appliances and flues at intervals of not more than twelve months. Please keep all contact information up to date to allow us to contact you to arrange access at a time that suits you.

Mould and Damp



Contact us without fail if you have any concerns.

For information on mould and damp please see our leaflet here www.clydebank-ha.org.uk/maintenance/maintenance-leaflets/.

We want to reassure our tenants that we are here to help and urge any tenant with concerns about mould growth or dampness issues to contact us without fail. We will seek to provide advice or to visit you to investigate any potential causes. Tenant safety is a priority for Clydebank Housing Association.

You can contact us at the office on **0141 941 1044** or maintenance@clydebank-ha.org.uk or complete the form below:

<https://clydebank-ha.org.uk/maintenance/mould-and-damp/>

Radnor Park Multi Storey Flats

Interested in being considered for housing at Radnor Park? Submit a housing application form via our website clydebank-ha.org.uk or on request from the office on 0141 941 1044.

- Spacious 2 bedroom flats
- Available to single persons, couples & families*
- Low-cost, low-carbon heat & hot water
- Keep Scotland Beautiful Silver Award
- Community garden & landscaped communal grounds
- Spectacular views
- Refurbished foyer areas
- Major improvements planned over the next 5 years including windows and kitchens (details of the 5 year plans are available on our website)
- Dedicated caretaker services
- On-site laundries
- Close to local amenities



Complaints Performance

We need to know when things go wrong so we can put it right. We want to provide the best service possible to you. Your complaints really matter to us so don't hesitate to get in touch if you are dissatisfied. A copy of our Complaints Handling Procedure can be found on our website or on request from the office.

1st October - 31st December 2022	
Total number of complaints received	11
Number where we were at fault, apology given and rectified	7
Breakdown of complaints where we were at fault: 7 Maintenance	
Responded to in full	11 (100%)
Resolved at front line (5 days)	11 (100%)
Resolved after investigation (20 days)	N/A
We have identified improvements from complaints, not always just from the ones where we were at fault, including:	
<ul style="list-style-type: none">• Manager made aware of the problem and contractor was spoken to• Clerk of Works to monitor procedures are being adhered to• Contractor will endeavour to communicate more effectively• Staff training carried out	

Blitz Memorial



Our Chief Executive, Lynette Lees, and John Mooney, a member of our voluntary Management Committee attended the wreath laying ceremony held by by Radnor Park Multis Tenants & Residents Association on Sunday 12th March to pay our respects on the occasion of the 82nd Anniversary of the Clydebank Blitz.



Our Community Benefits

We ask our contractors for “community benefits”. This is where resources are directed towards our community from our contractors.

Sometimes they are formal community benefits and written into a contract but they can also be informal.

We sincerely thank our contractors for their support. Here are some examples of recent and upcoming community benefits:

- Columbus provided structural work for free to our Social Economy Centre as a community benefit and in support of new tenant, Stepping Stones, moving in shortly
- City Technical supported us by providing £50 of vouchers to allow us to purchase household and personal cleaning items to provide to our tenants
- Bell Group staff refreshed our Centre81 Community Garden and Raised Bed area, with painting and wood repairs on 4th April
- Aico staff will be out for their 3rd community volunteering day with us on 6th April providing Radnor Community Garden with some TLC



Join us online
@clydebankha to
keep up to date with
what's happening
and be the first to
get information and
news.



Out and About!

We always like to get out and about and share our news and good practice.



Recently, Lynette Lees, Chief Executive, Joe Farrell, Head of Housing Services, and Bethany Jones, Estate Caretaking Apprentice, attended a Working4U apprenticeship event in Dumbarton to showcase our 2 forthcoming apprenticeship vacancies and to promote social housing as a great career choice.



On 25th March, Lynette Lees, Chief Executive, and Sinéad Farrell, Customer & Corporate Services Manager, presented workshops at the SHARE Annual Conference. They discussed all of the ways we are supporting tenants through these tough times and into the future.

Is your neighbour living in their home?

Recovery of abandoned homes is crucial in satisfying the high demand for housing that we experience each year. Please contact us in confidence if you believe that a tenant is not staying in their home.

On 21st March, Lynette Lees, Chief Executive, and Sinéad Farrell, Customer & Corporate Services Manager, attended the Working4U event, No One Left Behind, at Clydebank Town Hall and both gained lots of information we can use to support and signpost our tenants.



Radnor Park Multis Tenants and Residents Association

On behalf of the Radnor Park Multis Tenants & Residents Association I would like to take this opportunity to report on what has been planned for the year 2023 so far.

- On Sunday the 12th March 2023 the tenant's association held its annual service in memory of those many lives lost in the 1941 Clydebank Blitz. The service was conducted by Father Martin, where a wreath was laid on behalf of the tenant's association and then everyone carried on to the church hall for light refreshments. On behalf of the committee, I would like to thank everyone who came out to pay their respects on the day taking into consideration that the weather was very cold and wet.
- 2023 is going to be a big year for the Radnor Park Multis community as this will be the 60th Anniversary of when the Radnor Multis were built. In a joint venture between the tenant's association and Clydebank Housing a party night has been organised for the 6th July 2023 to be held at Centre81 where there will be a buffet meal and live music. Leaflets with full details and how to book your place for the event have been

delivered to all residents by the 6th Clydebank Beaver Group. I would also like to announce that due to this event being a joint adventure, Clydebank Housing will be issuing £1,000 to us to help towards this event.

- Quiz Night/Fund Raising Night will be held on the **27th April** at the Radnor Park Church Hall where all residents from the Radnor complex and surrounding area will be all made welcome. Posters with full details will be displayed in due course. Next in the pipeline will be a Prize Bingo Night.

I would like just finish with an update on the issues raised with parking around the Kilbowie School on the pickup and drop off times. Due to the planning of getting all the parties round the table for discussions on a date that everyone can manage, it has been recommend by MP Martin Hughes office to hold off until after the Easter break. Further updates will be given at the public meetings.

*John Kerr, Chairperson
Radnor Park Multis Tenants and Residents Association*



Scottish Housing Regulator

National Panel of Tenants and Service Users

Would you like to help improve council and housing association services in Scotland? Add your voice to the Scottish Housing Regulator's National Panel of Tenants and Service Users.

Panel members receive occasional surveys and invites to take part in other feedback exercises. As a member, you can share your experiences and views on various issues affecting social landlord services.

Find out more here: <https://www.housingregulator.gov.scot/for-tenants/how-we-include-tenants-and-service-users>.

You can find out more about the Regulator's work at www.housingregulator.gov.scot.



Save the Date!

Attention all shareholders! Our Annual General Meeting will be held on Thursday 29th June at 7pm in Centre81, Whitecrook, followed by our popular social event. More details will follow.



You can become a shareholder of CHA for just £1!

Call us on 0141 941 1044 or visit our website for more information <https://clydebank-ha.org.uk/get-involved/become-a-shareholder/>.



Welcome to the Team!

We extend a very warm welcome to new staff members who have joined us over the last few months - Kate Day, Janie Preston, Donald Cameron and Angela Marshall!

They all look forward to meeting you out and about, at our events, or at the office.

Kate

Janie

Donald

Angela

Kiltwalk 2023

8 of our staff will be taking part in The Big Stroll for the 2023 Glasgow Kiltwalk on Sunday 30th April.

Our Clydebank Housing Association team, the Red Hot Chilli Steppers, will walk 14.4 miles for Beatson Cancer Charity which has helped support so many of our family and friends.

If the charity is close to your heart and you are able to support the team, donations can be made here:

www.justgiving.com/Clydebank-Housing-Association



Celebrating our Apprentices!

Scottish Apprenticeship Week shines a light on the vital role apprenticeships play in supporting people, employers and the economy. We value our apprentices Bethany and Vallia and all that they contribute to our work.

Vallia

Bethany

Skills Development Scotland

Scottish Apprenticeship Week 2023

Unlocking Potential

Well Wishes for Catherine on her Retirement

In January, we bid a fond farewell to our long-serving Housing Assistant, Catherine Banks.

Catherine retired with a collective service of over 30 years with CHA and Scottish Homes, having started work in housing a whopping 50 years ago. We wish Catherine a long, happy and healthy retirement with her family.





A Warm Welcome

to new owners who have recently purchased a property and are now included in our factoring service.



Gutter Cleaning

We're delighted to welcome Caledonian Maintenance Services to our team of contractors.

Their team have been working hard to complete this year's gutter cleaning throughout the stock. Work commenced in February this year and was nearly complete at the end of March.

As always, owners will see their share of the costs included within June's invoices.



Increased Cost of Living – We're Here to Help

As the cost of living increases and energy costs continue to rise, we understand the financial pressures that all our customers are experiencing. If you are struggling to pay your factors invoice within the 28-day payment period, please get in touch with us as soon as possible so we can discuss and agree an affordable payment plan. Communication is key – if we don't know you're struggling, we can't help. Contact Geri in the Finance Department if you would like to discuss payment by instalment.

Painter Work

Paint work is continuing with Bell Decorating completing works at Hume Street, Bon Accord Square and Glasgow Road.

Work is due to progress to Whitecrook, Linnvale and Bannerman Estate this year. Our factoring team will be in touch where meetings are required.

Please contact our maintenance team if you have any questions in the meantime.

Review of Written Statement of Services

Update

Following the introduction of the revised Code of Conduct for Property Factors on 16 August 2021, which lead to an extensive review and redrafting of our Written Statement of Services, we have now issued all updated Written Statements to owners and sharing owners. Please keep this document safe as it provides all the information that you need with regards to your factoring service.



Ventilation Upgrades

Commonal ventilation upgrades have been carried out within Dumbarton Road, Whitecrook Street, Alexander Street and Glasgow Road properties.

We advise all residents with common ventilation within their property to maintain the common ventilation fans within their own home with a robust cleaning regime to maximise the benefits of this work.



Your Views are Important!

Our owner occupier satisfaction survey is underway!

Independent research company, Research Resource, is gathering views from our factored owners. Get involved by calling them on **0141 641 6410**.

We'll use the findings from the survey to improve the factoring service for our owners.



Detailed feedback will be provided in a future newsletter



Stone Cleaning and Masonry Repairs

Stone cleaning and masonry repairs are required within our tenemental stock at Alexander Street and Kilbowie Road.

Initial pre-contract procedures have been completed and a procurement exercise will be carried out over the coming months. It is anticipated that these works will be expensive, and we urge all owners, including shop units, to contact us with any concerns or questions prior to meetings being set up.

Open Space Maintenance

We are delighted to announce the extension of the existing open space maintenance contract with Ground Control for a period of one year to 31st March 2024. Rates for this term have been held in line with 2022-23 rate. The Association will use this time to procure a new contract to commence on 1st April 2024.

Major Repairs



Electrical Upgrades

Magnus Electrical Services have been awarded the contract to carry out electrical upgrade works throughout the stock. Work includes:

- Upgrade of existing distribution board
- Renewal of sockets, switches and light pendants
- Check of the condition of existing cables

Those tenants included within this years programme have received a letter from us and work is being programmed in. If dates provided are not suitable please communicate this with the contractor as soon as possible.



Kitchen Refurbishments

Everwarm Ltd have been carrying out surveys for kitchen refurbishment works within Bell Street, McGregor Street, White Street, Kilbowie Road, Alexander Street, Whitecrook Street and Dumbarton Road.

Access rates for the surveys have been disappointing. To avoid being moved to the end of the programme we ask tenants to communicate with ourselves and the contractor to make suitable access arrangements.



Window Contract (Radnor Park)

We are delighted with progress made to the window refurbishment works by Anglian Building Products.

Feedback is really positive and we hope you share our opinion that the windows make a huge difference both visually and by retaining heat. Following the successful events with tenants of Leven, Lomond and Lennox Views we will be holding meetings with residents of each block prior to refurbishment work being carried out within each block.

Keep an eye out for leaflets coming through the door with more details.



Investing in Communities Funding Success

Sustainable and Active Clydebank

We are delighted that we have been successful in securing £341,398 of Investing in Communities Funding for 2023-2026. This funding will allow us to continue delivering our low-cost fitness classes, Strathclyde Autistic Society's Sports and Arts Clubs and ISARO Community Initiative's classes, workshops, clubs and activities for Ethnic minorities.

We will also be employing project staff, which will mean we can deliver regular gardening workshops, a programme of led cycle-rides, bike maintenance courses, healthy eating cookery classes, sports and fitness activities and a range of varied community events.



Scottish Government
Riaghaltas na h-Alba
gov.scot

Fitness Classes

Check out our popular keep-fit classes at Centre81.

All only £3 per class (no need to book)!



Yoga - Monday 10-11.15am

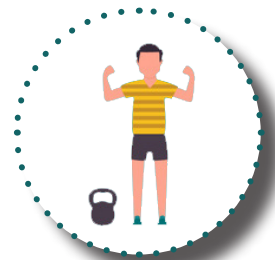
Pilates - Tuesday - 10.30-11.30am

Circuits - Tuesday 6-7pm

Core Stability - Wednesday 10-11am

Kettlebells - Thursday 6-7pm

Tai Chi - Friday 2-3pm



Get Fit @ Gym81! Only £10 a month

- NO joining or rejoining fees
- NO contract
- NO hassle
- LIFETIME membership*

Only £10 a month or £100 for an annual pass!



* a one-off £10 gym induction charge applies

Working4U Work Experience Student



As part of a Foundation Apprenticeship in Business Skills with Working4U, student Casey undertook a placement at Centre81. Working at the Centre81 reception desk, Casey answers the phones, carries out admin duties and greets Centre visitors and service users. The Foundation Apprenticeship has allowed Casey to gain hands-on experience.

Casey has successfully gained offers for several Universities to undertake a BA Degree in Business Studies. Casey commented, "Undertaking the

Foundation Apprenticeship in Business Skills, allowed me the vital experience I required and helped make my application form to University stand out".

Ali Mailey, Centre81 Co-ordinator, highlighted the Foundation Apprenticeship programme as an excellent opportunity to engage with young people who are interested in Business and Admin skills.

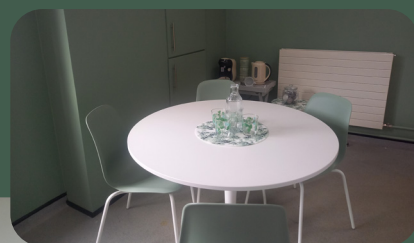
To find out more about available Foundation Apprenticeships email fa@west-dunbarton.gov.uk.



Student Casey with Customer & Corporate Services Manager, Sinead Farrell

The Garden Room

Our lovely newly refurbished room, **The Garden Room** is available for half-day, daily or longer term hires. This room would be suitable for smaller meetings (up to six people) as well as one-to-ones. Please contact Reception on 0141 533 7070 for rates.



Our Tenants @ Centre81



Centre81 Steering Group



The Centre81 Steering Group was established in May 2019 with its aim to provide community services for residents of East Clydebank using the community asset, Centre81. The Steering Group Committee is made up of local residents and stakeholders of Centre81 and has now achieved charitable status. The Steering Group currently operate an afterschool youth club on a Thursday, and a range of other activities such as school holiday programmes, art group, women's group and homework club.

Centre81 Steering Group currently has 4 members of staff and a range of volunteers who are supported on their Saltire volunteer awards. Committee Office bearers and all other 10 Charity trustees are involved in the management and control of the Centre81 Steering Group.

Read more here: www.clydebank-ha.org.uk/community/centre81/c81-steering-group

Some of
Centre81
Steering
Group's recent
activities



Champion Dance & Cheer



Champion Dance and Cheer is an allstar cheer and dance program who provide recreational and competitive classes and have been based at Centre81 since 2009. They provide classes in Cheerleading, Gymnastics, Hip Hop, Pom, Lyrical, Ballet and Jazz and also provide Cheerleaders and dancers for events throughout Scotland and the UK.

They believe in creating a family atmosphere where their athletes can reach their full potential in a positive team environment.

They pride themselves on having a class for EVERYONE! Contact them today to learn more about the classes they offer and how to get involved.
www.info@championdanceandcheer.com.

Some of Champion Dance & Cheer's recent activities



Strathclyde Autistic Society

STRATHCLYDE
AUTISTIC
SOCIETY



Strathclyde Autistic Society (SAS) was formed in 1992 by a group of parents from Glasgow and the surrounding area whose children had been diagnosed with autism. In 2012 SAS moved to Centre81 and in 2014, in partnership with Clydebank Housing Association and with funding from the Scottish Government's People & Communities Fund, they started delivering their Sports & Art Clubs every week.

The club runs every Friday night, 5-7pm and Saturday mornings, 10-12 noon, all free of charge!

The club is open to anyone on the autistic spectrum and their siblings aged 6 - 23.

SAS offer a wide range of activities, have an art room and also a quiet, separate calm room to chill out and relax.

To find out when the next club is or if you have any further questions, requests or suggestions please contact us via Facebook (www.facebook.com/sasclubsclydebank) or email us: strathclyde81@yahoo.com.

Read more here: www.clydebank-ha.org.uk/community/centre81/strathclyde-autistic-society/.



ISARO Community Initiative



ISARO Community Initiative is a community-led organisation based at Centre81. Established in 2010 the organisation aims to promote social and economic integration of new community members from ethnic minorities background. ISARO offers a wide range of services for the benefit of adults, children and young people of all ages. Support provided includes, advice and information to assist new members to integrate easily, learning opportunities, keep fit sessions and skills development.

ISARO also hosts regular multicultural events that bring community members together in Clydebank and beyond.

Having their base at Centre81 has been a great opportunity to bring people from diverse backgrounds together and strengthen community cohesion.

For more information please visit isaroinitiative.org.uk.



Look out for Café81 on Just Eat & Deliveroo! Or pop in for a delicious lunch, coffee, cake or snack!

 [@cafe81clydebank](https://www.facebook.com/cafe81clydebank)

Social Security Scotland

Social Security Scotland
Tearainteachd Shòisealta A



Social Security Scotland (SSS) has a base at Centre81.

The benefits currently delivered by Social Security Scotland are:

- Best Start Grant Pregnancy and Baby Payment
- Best Start Grant Early Learning Payment
- Best Start Grant School Age Payment Best Start Foods
- Carer's Allowance Supplement
- Funeral Support Payment
- Job Start Payment
- Young Carer Grant
- Child Winter Heating Assistance
- Scottish Child Payment
- Child Disability Payment

They have Client Support Advisers who will help guide you through the benefit application process.

You can book an appointment at a location and time that suits you by calling us on our main helpline: 0800 182 2222.

The appointment could be:

- at a venue in your local community
- in your home
- in a hospital or prison
- via video call
- over the telephone



Café81



Centre81 is owned and managed by Clydebank Housing Association. Our funding partners:

"Offering our community
more than a home"



For information
on any of our
activities,
please call us
at Centre81 on
0141 533 7070



CHA Office Hours



**Monday to Thursday, 9am - 5pm and Friday,
9am - 4pm.**

We are closed on the first Wednesday of each month until 2pm for staff training (except in May). We are also closed on the following public holidays and 1 business planning day:

- **Monday 1st May**
- **Friday 5th May**
- **Monday 8th May**
- **Friday 26th & Monday 29th May**

Our emergency repairs service will be available during this time as well as outwith our office hours.



Emergency Numbers



The number to telephone City Technical for out-of-hours gas central heating emergencies, including CHP breakdowns in Radnor Park, is:

☎ 0141 646 5091 (or 0333 202 0708, charges apply)

All other out-of-hours emergency repairs (fire, flood, break-in, repairs to Quantum heating systems), should be reported to our contractors, West Dunbartonshire Council:

☎ 0800 197 1004

If you or someone you know would like this newsletter in any other format, please let us know.

Clydebank Housing Association Ltd, 77-83 Kilbowie Road, Clydebank G81 1BL
Tel 0141 941 1044
info@clydebank-ha.org.uk
twitter and facebook: @clydebankha
www.clydebank-ha.org.uk



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