

This leaflet aims to provide you with advice if you are homeless or about to be.

Having a home is very important to everyone and it can be distressing to be homeless or about to be homeless.

If you find yourself homeless or threatened with homelessness, please note that we operate a Waiting List only and do not have any emergency or temporary accommodation.

If you are homeless or threatened with homelessness, please contact West Dunbartonshire Council who have the legal obligation to assist with homelessness. They will offer you appropriate advice and assistance and may be able to offer you temporary accommodation.

Their number for office hours is 01389 737000. If you find yourself homeless out of hours, the West Dunbartonshire Council Duty Homeless Officer is available on 01389 737661.

They will ask you a number of questions, as required by legislation, called a Homelessness Assessment, such as are you homeless and are you intentionally homeless?

Who is homeless?

You can be homeless if:

- you do not have anywhere to stay
- your house is not safe to live in
- you are fleeing domestic violence
- your landlord has stopped you accessing your house
- your house is overcrowded and a danger to your health
- you are at risk of abuse or threats of abuse
- you are living in a hostel or bed and breakfast
- it is not reasonable for you to continue living in the accommodation

What is intentionally homeless?

You are intentionally homeless if you deliberately do anything or fail to do anything which results in you ceasing to occupy accommodation which was available and reasonable for you to occupy. The Council will still provide you with advice and assistance in this case.

Please do not hesitate to contact your Housing Team if you need any assistance.

If you or someone you know would like this leaflet in any other format, let us know.

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