

## Our Annual Assurance Statement to the Scottish Housing Regulator



**Our Annual Assurance Statement for 2024 was finalised and agreed by our Management Committee on Tuesday 29 October 2024. The statement was signed by Catherine Boyle, Chairperson, pictured, on behalf of the Association and submitted to the Scottish Housing Regulator by the deadline of 31 October.**

Clydebank Housing Association's Management Committee hereby submits its sixth annual Assurance Statement to the Scottish Housing Regulator, which has been prepared in line with Statutory Guidance, declaring that it is compliant with:

- All relevant regulatory requirements as set out at section three of the updated Regulatory Framework, which came into effect on 1 April 2024
- The relevant standards and outcomes in the Scottish Social Housing Charter
- All relevant legislative requirements and statutory duties in respect of:
  - o tenant and resident safety
  - o housing and homelessness and
  - o equalities and human rights
- The Regulatory Standards of Governance and Financial Management

The Management Committee arrived at this conclusion following ongoing reviews of its recording framework and key evidence which supports this Statement includes:

- Internal and External Audit reports
- Reports about performance in key areas including finance and treasury management, service delivery, asset management, tenant and resident safety, development and risk
- Advice from external and specialist

- consultants and advisers
- Feedback from resident surveys and consultations
- Benchmarking reports and presentations
- Reports, advice and information from senior staff
- Review of Policies and Procedures
- Collaborative reviews and training sessions

In reviewing the evidence and assessing compliance, we have also taken account of good practice advice, using the updated 2024 SFHA toolkit as a guide.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, to gain the required evidence-based assurance of our compliance, an Internal Audit on Tenant Safety was carried out in February 2024 covering the areas of gas safety, electrical safety, damp and mould management, legionella safety and asbestos management. Additionally, we use specialist contractors to carry out our fire safety and lift safety inspections and audits.

We completed our assessment into the potential presence of RAAC in our stock and can confirm, through visual inspections carried out by a specialist engineering firm, that none has been identified.

During the past 9 months, we have been working closely with the Scottish

Housing Regulator over compliance with our Constitution.

As a result, we have strengthened our Management Committee, improved our governance processes and acted quickly to develop an Improvement Plan.

We have now completed most of the actions within the Improvement Plan and will shortly complete a fuller review of our governance framework, of which we will address and incorporate any further recommendations. We are assured that we now have the necessary, improved systems and approaches to identify issues of material non-compliance in relation to our governance and the operation of our business.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We will continue with ongoing customer surveys with the Association considering how best to use this data in relation to our decision making, policy development and service delivery.

In considering our ongoing compliance with our legal and regulatory requirements, we have taken account of the current business, economic and social environments with a continuing emphasis on support and assistance for our tenants and residents.