

**Office use only**

Date received:

Ref:

“***Offering our community more than a home”***

**IN CONFIDENCE**

**PLEASE COMPLETE ALL SECTIONS**

**CVs will not be accepted.**

The information that you supply in this application form will enable the interview panel to decide whether to invite you to an interview. Whilst all sections may not be relevant to you personally, you should complete the form as fully and as accurately as possible to enable your application to be given full consideration.

The information provided within your application form will be processed in accordance with up-to-date Data Protection legislation. Fair Processing Notice for job applicants can be found within the application pack. Please note that the first two pages and The Equal Opportunities monitoring form **will not** be shown to the shortlisting panel. The Equal Opportunities monitoring form will be removed for monitoring purposes before shortlisting by an administrator (non-panel member) and will not affect the consideration of your application.

**Post Applied For: Housing Officer (June 2025)**

**Closing date for receipt of applications is: Monday 21st July at 1700.**

**Applications received after this time will NOT be considered**

***Personal Information***

|  |
| --- |
| Title: Surname: First Name:  Preferred First Name:  Address for Correspondence:  Postcode:  Private Telephone Number: Mobile Number:  E-mail Address:  Your Daytime Telephone Number (on which a message may be left): |

***Assistance for people with disabilities***

|  |
| --- |
| We are committed to being an Equal Opportunities Employer and do not discriminate in any way.  If you consider yourself to have a disability, are there any arrangements that we can make to assist/adapt, for you, if you are called to interview? Please give details below.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

***Referees***

|  |  |
| --- | --- |
| Please give details of two referees. They should be qualified to comment on your ability and experience for this appointment and should include a referee from your current or most recent employer. We do not accept references from family members.  **Referees will not be approached prior to a conditional offer being accepted.** | |
| Name:  Job title:  Company:  Address:  Postcode:  Email:  Tel No: | Name:  Job title:  Company:  Address:  Postcode:  Email:  Tel No: |

***Asylum & Immigration Act 2006***

The Immigration, Asylum and Nationality Act 2006 makes it an offence to employ anyone who is not entitled to live or work in the EU. All applicants selected for interview will be required to provide evidence that they are entitled to live and work in the EU. Appropriate documentation may include the original of your current passport, visa, birth certificate or any other document [or combination of documents] indicated by the Act.

Do you currently have the right to work and live in the EU? **YES/NO** (please delete as appropriate)

***Declaration***

I understand that the information I have provided will be treated as confidential. The information I have provided is covered by up-to-date Data Protection legislation and it will be processed as per the Fair Processing Notice for Job Applicants provided within the Job Application pack.

I understand that the data collected on this form being used for the purposes of recruitment and selection.

I have read this application form fully and I declare that the information I have given in support of my application is, to the best of my knowledge and belief, true and complete. I understand that if it is subsequently discovered that any statement is false or misleading, or that I have withheld any relevant information my application may be disqualified or, if I have already been appointed, I may be dismissed without notice.

**Signed: Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Post Applied For: Housing Officer (June 2025)

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***Secondary Education (please list subjects passed)***

|  |  |  |  |
| --- | --- | --- | --- |
| SCQF Level 5 e.g. National Award  or equivalent | Grade | SCQF Level 6  e.g. Higher Grade  or Equivalent | Grade |
|  |  |  |  |

***Further Education***

|  |  |  |
| --- | --- | --- |
| University or Further Education Establishment | Course(s) &  Subjects Studied | SCQF Level 8/+  e.g. Degrees, Diplomas, Certificates or Equivalent Obtained |
|  |  |  |

***Professional Qualifications***

|  |  |
| --- | --- |
| Name of Awarding Body | Qualifications Obtained, Membership of Professional Institution etc |
|  |  |

***Training Courses***

***(Please give details of any relevant short courses or training undertaken)***

|  |  |
| --- | --- |
| Course(s) Undertaken | Provider(s) |
|  |  |

***Computer Skills (please detail your experience)***

|  |
| --- |
|  |

***Present or Most Recent Employment***

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Name & Address of  Employer | Date From: |  | | Date To: |  |
|  | Position Held: | |  | | |
| Salary and other benefits/payments | |  | | |
| Notice Required: | |  | | |
| Reason For Leaving: | |  | | |
| Nature of Post (please describe your main duties): | | | | | |

***Employment History (list in order with most recent post first)***

|  |  |  |  |
| --- | --- | --- | --- |
| Name & Address of  Previous Employer(s) | From  Month/Year | To  Month/Year | Position Held, Main Duties and Reason for Leaving |
|  |  |  |  |

*Please continue on a separate sheet if necessary.*

**Employment Clydebank Housing Association**

Clydebank Housing Association wishes to compare your experience, skills and knowledge with its requirements. You should therefore, try to show in the following part of the form how you satisfy these. This does not have to be from paid work, but can be from other experience. The Selection Panel may consider candidates who do not meet all the requirements, therefore please complete all sections as appropriate. [E] Essential criterion [D] Desirable criterion.

|  |  |
| --- | --- |
| Skills & Abilities | |
| **Essential [E]** | |
| * Self-motivated |  |
| * Excellent Computer/IT skills (including data management, Microsoft Office, and use of a recognised housing management software package) |  |
| * Customer centred approach with excellent verbal and written communication and interpersonal skills |  |
| * Excellent time management and planning skills |  |
| * A flexible, confident, pragmatic, and assertive manner |  |
| * Ability to work under pressure to meet deadlines and use initiative |  |
| * Problem solver with a proactive approach to solving |  |
| * Ability to analyse data and spot trends with an eye for detail |  |
| * Commitment to a high standard of work and demonstration of this |  |
| * Proven ability to achieve improvements in key performance areas of housing management, e.g. rent arrears, letting times, antisocial behaviour resolution etc. |  |
| * Commitment to team working and ability to liaise effectively with other internal departments and external agencies |  |
| **Desirable [D]** | |
| * Team leader or staff management skills |  |
| Experience | |
| **Essential [E]** | |
| * Can demonstrate experience of working with the public for at least 1 year |  |
| * At least 1 years’ recent experience of working within a Housing Association and/or Local Authority Housing Management department/section |  |
| * Contribution to researching, writing and implementing policies and procedures |  |
| * Experience of overseeing at least one Housing Management function, e.g. rent arrears, allocations, estate management or neighbour complaints |  |
| **Desirable [D]** | |
| * Supervision of lower grade staff |  |
| Knowledge | |
| **Essential [E]** | |
| * Understands and commitment to equal opportunities and legislation in a general and a housing context |  |
| * Understanding of Housing law and the Housing (Scotland) Act 2001 |  |
| * Understanding of the Scottish Social Housing Charter and the Annual Return on the Charter (ARC) return |  |
| * Up to date and relevant housing management and housing association knowledge |  |
| **Desirable [D]** | |
| * Awareness of tenant participation |  |
| * Health and safety knowledge and awareness |  |
| Training and Other Requirements | |
| **Essential [E]** | |
| * Minimum of 2 SCE Higher level passes or equivalent, or a further education qualification to a minimum of HND or Diploma level |  |
| * A recognised housing qualification or a commitment to undertake a recognised housing qualification |  |
| * A demonstratable flexible and conscientious approach to work |  |
| * The ability to work outwith office hours and attend work related events as required |  |
| * A full driving licence and access to a car |  |
| **Desirable [D]** | |
| * Equality training * Supervision or Management training |  |
| Please provide any relevant information not covered elsewhere on this form, which may include other activities e.g. voluntary work, major achievements, projects to date and indicate how this will enable you to contribute further to this post. | |

***Relationship to Staff Members***

|  |
| --- |
| If you are related or connected to any employee of Clydebank Housing Association or anyone who has been employed as a staff member or has been engaged as a supplier, consultant or contractor in the last 12 months, please provide details: |

***Relationship to Committee Members***

|  |
| --- |
| If you are related or connected to a Committee member of Clydebank Housing Association or anyone who has been a Committee member in the last 12 months, please provide details: |

***Canvassing***

Canvassing directly or indirectly in connection with the appointment shall disqualify your application. If discovered after appointment you will be liable to dismissal.

***Confirmation of Qualifications***

If selected for interview you will be required to bring with you the original certificate(s) of all qualifications referred to in this application. This extends to membership of professional bodies.

***Advertisement Source***

Where did you see this post advertised? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**When completed this form can be returned by e-mail to:** [**vacancies@clydebank-ha.org.uk**](mailto:vacancies@clydebank-ha.org.uk)

Or by post to:  
**Private and Confidential**

**Customer & Corporate Services Manager**

**Clydebank Housing Association  
77-83 Kilbowie Road  
Clydebank G81 1BL**

*(Please affix the required postage for weight/size of envelope if returning by post)*

*(If returning the application form by e-mail please note that there is no need to also post a hard copy. If shortlisted you will be asked to sign your application form at interview.)*

**Please note that the closing date/time for receipt of applications is:**

**Closing date for applications is Monday 21st July at 1700**